FAQ

1. What is PPG VisualizID™?	*PPG VisualizID* is an innovative digital color visualization tool that displays a 3D rendering of the repair along with the best match from PPG's color match library.
2. What are the biggest benefits of *PPG VisualizID*?	Increase match quality by using advanced rendering technology. Save time by reducing the need for spray outs to support decision making. Reduce inefficiencies with less room for human error and quicker matches. Boost profitability with time and paint savings.
3. What application will *PPG VisualizID* be available with?	*PPG VisualizID* is available on PAINTMANAGER® XI application and will also be available on PPG LINQ™ Color.
4. Can *PPG VisualizID* be used without a spectrophotometer?	Users should have a camera-equipped PPG spectrophotometer such as RapidMatch XI or the new PPG DigiMatch™ device.
5. What are the specific hardware or software requirements needed to run this application?	Standard computer: - Intel Core i5 - Graphic card supporting the Open GL 4.0 Standard 4GB RAM 120 GB SSD hard disk Standard internet connection: - Wired or WiFi 10 Mbps Operating system: - From MS Windows® 8
6. Do users need any additional hardware or software to run the application?	No additional hardware or software is needed. All users need is a valid *PPG VisualizID* subscription and a camera-equipped PPG spectrophotometer.
7. Are all paint lines available to use with *PPG VisualizID*?	Paint systems available with *PPG VisualizID* are region dependant. Please contact your PPG representative for more information.
8. What are the different viewing angles shown by *PPG VisualizID* and what do they mean?	Flash – appearance of a color when viewed at a 15-25 degree angle. Face – appearance of a color when viewed at a 45 degree angle.

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	Flop – appearance of a color when viewed at a 75-110 degree angle.
9. Why are there different viewing angles?	Effect pigments have different appearance, depending on the viewing angle. Because of the effect pigments in coatings, color will travel or change at these different viewing angles.
10. There are specific lighting options, as well as sparkle and reflections. Why?	These features are there to simulate a real, physical environment.
11. What are the color comparison views that *PPG VisualizID* displays?	Blend view: This shows a line in between the two colors being compared and replicates a panel gap on a car. Edge view: This shows the two colors being compared directly next to each other without any gap.
12. How can users modify the color views?	Users can adjust the brightness, control the camera, object, and spotlight, and can zoom in.
13. What if users want to see the match on a curved surface?	Users can switch from a flat panel view to the curved panel and vice versa.
14. Will users be able to visualize all variants?	Users will be able to visualize prime, variants and specials in the available paint systems.

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